



# Federal Communications Commission

Approved by OMB  
3060-0999  
See instructions for  
public burden estimate.

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2017 - December 31, 2017

Filing Confirmation Number: 0008059948

Filing Deadline: January 16, 2018

FRN: 0013077250

Filing Date: 01/11/2018 08:17 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Hawaiian Telcom Services Company, Inc

Brand Names: Hawaiian Telcom Wireless

PO Box:

Street Address: 1177 Bishop Street

City: Honolulu

State: HI

Zip Code: 96813

Contact Name: Pat Jardine-Cruz

Contact Phone: (808) 546-2533

Contact Fax: (808) 546-2377

Contact Email: patricia.jardine-cruz@hawaiiantel.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice

communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: hawaiiantel.com

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: website and minimal direct marketing

### Methodology for Functionality Levels

Industry standards and individual testing

### Report Remarks

N/A

You have reported the following handset model summary information.

Total number of handsets offered: 10

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	10	100%					10
WCDMA	5	100%					5
LTE	9	100%					9

You have reported the following handset model summary information.

Total number of handsets offered: 10

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
Wi-Fi	5	100%					5

## Handset 1: Alcatel Go Flip

### Handset Maker

Alcatel

### Handset Model Name

Go Flip

### FCC ID

2ACCJN011

### Air Interfaces/Frequency Bands

1900 MHz CDMA

1900 MHz LTE

### Dates

This handset model was offered from: 11/17 to 12/17

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Good

### Remarks

## Handset 2: Apple Apple 6s Plus

### Handset Maker

Apple

### Handset Model Name

Apple 6s Plus

### FCC ID

BCG-E2817A

### Air Interfaces/Frequency Bands

1700 MHz CDMA

1700 MHz WCDMA

1700 MHz LTE

1700 MHz Wi-Fi

2100 MHz CDMA  
2100 MHz WCDMA  
2100 MHz LTE  
2100 MHz Wi-Fi

#### Dates

This handset model was offered from: 01/17 to 12/17

#### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

IOS Smartphone - Best

#### Remarks

### Handset 3: Kyocera Kona

#### Handset Maker

Kyocera

#### Handset Model Name

#### FCC ID

Kona

V65S2151

#### Air Interfaces/Frequency Bands

1900 MHz CDMA

#### Dates

This handset model was offered from: 01/17 to 12/17

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Good

#### Remarks

### Handset 4: Samsung Galaxy 5

#### Handset Maker

Samsung

#### Handset Model Name

Galaxy 5

#### FCC ID

A3LSMG900P

#### Air Interfaces/Frequency Bands

1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz WCDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi  
2.5 GHz CDMA  
2.5 GHz WCDMA  
2.5 GHz LTE  
2.5 GHz Wi-Fi

#### Dates

This handset model was offered from: 01/17 to 12/17

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BEST

#### Remarks

### Handset 5: Samsung GALAXY NOTE 5

#### Handset Maker

Samsung

#### Handset Model Name

#### FCC ID

GALAXY NOTE 5

A3LSMN920A

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
800 MHz WCDMA  
800 MHz LTE  
800 MHz Wi-Fi  
850 MHz CDMA  
850 MHz WCDMA  
850 MHz LTE  
850 MHz Wi-Fi  
1700 MHz CDMA  
1700 MHz WCDMA  
1700 MHz LTE  
1700 MHz Wi-Fi  
1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz WCDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi

#### Dates

This handset model was offered from: 01/17 to 12/17

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best - Android Smartphone

#### Remarks

### Handset 6: Samsung Galaxy S7

#### Handset Maker

Samsung

#### Handset Model Name

#### FCC ID

Galaxy S7

A3LSMG930F

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
800 MHz WCDMA  
800 MHz LTE  
800 MHz Wi-Fi  
850 MHz CDMA  
850 MHz WCDMA  
850 MHz LTE  
850 MHz Wi-Fi  
1700 MHz CDMA  
1700 MHz WCDMA  
1700 MHz LTE  
1700 MHz Wi-Fi  
1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2100 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz WCDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi

#### Dates

This handset model was offered from: 01/17 to 12/17

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best - Smartphone

#### Remarks

### Handset 7: Samsung Galaxy S7 Edge

#### Handset Maker

Samsung

#### Handset Model Name

#### FCC ID

Galaxy S7 Edge

A3LSMG935F

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
800 MHz WCDMA  
800 MHz LTE  
800 MHz Wi-Fi  
850 MHz CDMA  
850 MHz WCDMA  
850 MHz LTE  
850 MHz Wi-Fi  
1700 MHz CDMA  
1700 MHz WCDMA  
1700 MHz LTE  
1700 MHz Wi-Fi  
1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz WCDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi

#### Dates

This handset model was offered from: 01/17 to 12/17

#### Ratings



M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best - Smartphone

#### Remarks

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### Handset 8: Samsung Galaxy S8

#### Handset Maker

Samsung

#### Handset Model Name

Galaxy S8

#### FCC ID

A3LSMG950F

#### Air Interfaces/Frequency Bands

1900 MHz CDMA

1900 MHz LTE

#### Dates

This handset model was offered from: 09/17 to 12/17

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best

#### Remarks

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### Handset 9: Samsung Galaxy S8 Plus

#### Handset Maker

Samsung

#### Handset Model Name

Galaxy S8 Plus

#### FCC ID

A3LSMG955F

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

1900 MHz LTE

**Dates**

This handset model was offered from: 09/17 to 12/17

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Best

**Remarks****Handset 10: Samsung Note 8****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

Note 8

A3LSMG950U

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

1900 MHz LTE

**Dates**

This handset model was offered from: 12/17 to 12/17

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best

#### Remarks

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### Certification

#### This Report has been certified by:

Jason Fujita VP Consumer Sales and Product Marketing  
01/11/2018 08:17 PM